

CURRICULUM VITAE

Rich Gazan

University of Hawai'i at Mānoa
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Academic Appointments

University of Hawai'i at Mānoa

- 2017- (2022-present), Professor, Library & Information Science Program, School of Communication & Information (2017-22), Dept of Information & Computer Sciences
- 2026-29, 2019, 2011-15, Chair, Interdisciplinary PhD Program in Communication & Information Sciences
- 2022-25, Director, Library & Information Science Program, School of Communication & Information
- 2020-22, 2015-19, Chair, Library & Information Science Program, and Associate Chair, Dept of Information & Computer Sciences
- 2012-17, Associate Professor, Library & Information Science Program, Dept of Information & Computer Sciences
- 2007-12, Assistant Professor, Library & Information Science Program, Dept of Information & Computer Sciences

NASA Ames Research Center, Moffett Field, CA

- 2016, Visiting Researcher, NASA Astrobiology Institute

University of Denver

- 2005-07, Assistant Professor, Library & Information Science Program

University of California, Los Angeles

- 2004-05, Instructor, Department of Information Studies

Education

- 2004, PhD Library & Information Science, University of California, Los Angeles
Dissertation: *Creating Hybrid Knowledge: A Role for the Professional Integrationist*
- 1998, MLIS Library & Information Science, University of Hawai'i at Mānoa
- 1987, BA Sociology, University of California, Berkeley

Grants

- 2026; in review Principal Investigator, “Home to Hawai‘i: An Immersive Place-Based Experience,” Institute of Museum & Library Services (\$199K)
- 2021-23 Project Partner and Faculty Advisor, “Public Broadcasting Preservation Fellowship (PBPF),” Institute of Museum & Library Services, Principal Investigator Rebecca Fraimow, WGBH Educational Foundation (\$249K)
- 2017-21 Co-Principal Investigator, “Reaching Those Who Served,” Institute of Museum & Library Services (\$488K)
- 2016-20 Co-Principal Investigator, “Online Q&A in STEM Education: Curating the Wisdom of the Crowd,” Institute of Museum & Library Services (\$491K)
- 2013 Principal Investigator, “Interdisciplinary Research Metrics in Astrobiology (IRMA),” NASA Astrobiology Institute Director’s Discretionary Fund (\$30K)
- 2009-14 Co-Investigator, “Water and Habitable Worlds,” NASA Astrobiology Institute, Cooperative Agreement No. NNA08DA77A, Office of Space Science (\$7M)

Refereed Journal Articles and Conference Papers

- Rich Gazan (2026). Thanking the Algorithm: Discovering Prosocial Communities Through YouTube Music Recommendation Pathways. Hawai‘i International Conference on System Sciences (HICSS-59), 6-9 January 2026, Lahaina, HI.
- Rich Gazan (2024). Reimagining the Library and Information Science Program: A Community Conversation. Kolekole: The Hawai‘i Library Association Newsletter, Fall 2024, 15-18.
- Stanislava Gardasevic & Rich Gazan (2023). Community Design of a Knowledge Graph for Discovering Interdisciplinary Research Connections. Hawai‘i International Conference on System Sciences (HICSS-56), 3-6 January 2023, Lahaina, HI.
- Rich Gazan (2021). The Imperative of Practicing Care. Kolekole: The Hawai‘i Library Association Newsletter, Winter/Spring 2021, 6-7.
- Rich Gazan & Katie MacLean (2019). Learning Between the Spaces: Interdisciplinary Engagement Via Non-traditional Learning Resources. Association for Interdisciplinary Studies Conference, 24-26 October, Amsterdam.
- Rich Gazan and Katie MacLean (2019). Hidden Dimensions of Student Engagement in a Foundational Information Technology Course. Association for Library & Information Science Education Conference, 24-26 September 2019, Knoxville, TN.
- Rich Gazan, Katie MacLean and Natalie Wahl (2019). Participative Resources, Practices and Information Literacy Standards in Online STEM Education. International Journal of Innovations in Online Education 2(4).
- Rich Gazan (2017). Critical Moments in Participatory Design: Engaging NASA Astrobiology Researchers via Scientometric Visualizations. Association for Information Science & Technology Annual Meeting, 27 October - 1 November 2017, Washington, DC.
- Michelle Ibanez & Rich Gazan (2016). Virtual Indicators of Sex Trafficking to Identify Potential Victims in Online Advertisements. International Symposium on Foundations of Open Source Intelligence and Security Informatics (FOSINT-SI 2016), 19-20 August, San Francisco, CA.
- Michelle Ibanez & Rich Gazan (2016). Detecting Sex Trafficking Circuits in the U.S. Through Analysis of Online Escort Advertisements. International Symposium on Foundations of Open Source Intelligence and Security Informatics (FOSINT-SI 2016), 19-20 August, San Francisco, CA.

- Rich Gazan (2016). Seven Words You Can't Say on Answerbag: Contested Terms and Conflict in a Social Q&A Community. Proceedings of the 27th ACM Conference on Hypertext and Social Media, 10-13 July, Halifax, Nova Scotia, Canada.
- Rich Gazan (2015). First-Mover Advantage in a Social Q&A Community. Hawai'i International Conference on System Sciences (HICSS-48), 5-8 January 2015, Koloa, HI.
- Lisa J. Miller, Rich Gazan & Susanne Still (2014). Unsupervised Document Classification and Visualization of Unstructured Text for the Support of Interdisciplinary Collaboration. Proceedings of the 17th ACM Conference on Computer Supported Cooperative Work & Social Computing (CSCW 2014), 15-19 February, Baltimore, MD, 1033-1042.
- Rich Gazan (2013). The Hammer of Hawking: The Impact of Celebrity Scientists, the Intent of Extraterrestrials and the Public Perception of Astrobiology. *First Monday* 18(6).
- Rich Gazan (2013). Identifying Crossover Documents in an Interdisciplinary Research Environment. *iConference 2013*, 12-15 February, Ft. Worth, TX.
- Michael G. Gowanlock & Rich Gazan (2013). Assessing Researcher Interdisciplinarity: A Case Study of the University of Hawai'i NASA Astrobiology Institute. *Scientometrics* 94(1), 133-161.
- Rich Gazan (2012). Rebroadcasting Astrobiology Information Through Social Media. *Astrobiology Science Conference (AbSciCon 2012)*.
- Michael G. Gowanlock & Rich Gazan (2012). Assessing Researcher Interdisciplinarity: A Case Study of the University of Hawai'i NASA Astrobiology Institute. *Astrobiology Science Conference (AbSciCon 2012)*.
- Rich Gazan (2011). Social Q&A. *Journal of the American Society for Information Science & Technology* 62(12), 2301-2312.
- Rich Gazan (2011). Redesign as an Act of Violence: Disrupted Interaction Patterns and the Fragmenting of a Social Q&A Community. *ACM Conference on Human Factors in Computing Systems (CHI 2011)*, 9-13 May 2011, Vancouver, BC, pp. 2847-2856. New York: ACM.
- Rich Gazan (2010). Microcollaborations in a Social Q&A Community. *Information Processing & Management* 46(6), 693-702.
- Rich Gazan & Lisa Miller (2010). The Practical Mechanics of Interdisciplinary Science. *Astrobiology Science Conference*, 26-29 April 2010, League City, TX.
- Lisa Miller & Rich Gazan (2010). Adaptation of an Open Source Semantic and Conceptual Retrieval Framework to the Astrobiological Domain. *Astrobiology Science Conference*, 26-29 April 2010, League City, TX.
- Rich Gazan (2009). When Online Communities Become Self-Aware. Hawai'i International Conference on System Sciences (HICSS-42), 5-9 January 2009, Waikoloa, HI.
- Rich Gazan (2008). Social Annotations in Digital Library Collections. *D-Lib* 14(11/12).
- Rich Gazan (2007). Seekers, Sloths and Social Reference: Homework Questions Submitted to a Question Answering Community. *New Review of Hypermedia and Multimedia* 13(2), 239-248.
- Rich Gazan (2006). Specialists and Synthesists in a Question Answering Community. *American Society for Information Science & Technology Annual Meeting*, 3-9 November 2006, Austin, TX.
- Rich Gazan (2005). Digital Library Evaluation: A Longer View. *D-Lib* 11(7) *ACM/IEEE Joint Conference on Digital Libraries Workshop Report: Studying Digital Library Users in the Wild: Theories, Methods, and Analytical Approaches*.
- Rich Gazan (2005). Imposing Structures: Narrative Analysis and the Design of Information Systems. *Library & Information Science Research* 27(3), 346-362.
- Rich Gazan (2003). Metadata as a Realm of Translation: Merging Knowledge Domains in the Design of an Environmental Information System. *Knowledge Organization* 30 (3/4), 182-190.

- Rich Gazan, Gregory H. Leazer, Christine L. Borgman, Anne J. Gilliland-Swetland, Laura Smart, Dan Ancona & Rachel Michael Nilsson (2003). Use Scenarios in the Development of the Alexandria Digital Earth Prototype. American Society for Information Science & Technology Annual Meeting, 19-22 October 2003, Long Beach, CA.
- Christine L. Borgman, Gregory H. Leazer, Anne J. Gilliland-Swetland & Rich Gazan (2001). Iterative Design and Evaluation of a Geographic Digital Library for University Students: A Case Study of the Alexandria Digital Earth Prototype (ADEPT). Proceedings of the Fifth European Conference on Research and Advanced Technology for Digital Libraries, 4-8 September 2001, Darmstadt, Germany.
- Rich Gazan (2000). The Wonder Years of XML. *Library Computing* 19(1/2), 13-17.
- Christine L. Borgman, Anne J. Gilliland-Swetland, Gregory H. Leazer, Richard Mayer, David Gwynn, Rich Gazan & Patricia Mautone (2000). Evaluating Digital Libraries for Teaching and Learning in Undergraduate Education: A Case Study of the Alexandria Digital Earth Prototype (ADEPT). *Library Trends* 49(2), 228-250.

Refereed conference presentations

- Anis Hamidati & Rich Gazan (2024). Navigating E-Government Challenges: A Bottom-Up Workaround Approach. European Association for the Study of Science and Technology (EASST) and the Society for Social Studies of Science (4S) Joint Conference (EASST-4S), 16-19 July, Amsterdam.
- Rich Gazan (2022). How Information Flows: LIS and the Co-Creation of the New School of Communication & Information. Hawai'i Library Association Annual Conference, 18-19 November (virtual).
- Rich Gazan (2021). Information Pathways Through the Lens of Informatics. Hawai'i Library Association + Pacific Islands Association of Libraries, Archives and Museums Joint Conference, 2-4 December (virtual).
- Rich Gazan & Katie MacLean (2019). Learning Between the Spaces: Interdisciplinary Engagement Via Non-traditional Learning Resources. Association for Interdisciplinary Studies Conference, 24-26 October, Amsterdam.
- Katie MacLean, Rich Gazan and Natalie Wahl (2018). How STEM Undergraduates Use Traditional vs. Non-traditional Information Resources. Hawai'i Library Association Annual Conference, 16-17 November, Honolulu, HI.
- Rich Gazan, Katie MacLean and Natalie Wahl (2018). Shifting Standards: Participative Dimensions of Information Literacy. Association for Information Science & Technology Annual Meeting, 10-14 November, Vancouver, BC.
- Rich Gazan (2018). User-Generated Content as a Sandbox for STEM Education. Society for Social Studies of Science Annual Conference. 29 August-1 September 2018, Sydney, Australia.
- Manasa Rath, Chirag Shah, Rich Gazan, Erik Choi, Sanghee Oh and Mega Subramaniam (2017). LearnSourcing: Is it Working or Failing, and Where to Go from Here? Association for Information Science & Technology Annual Meeting, 27 October - 1 November 2017, Washington, DC.
- Rich Gazan (2017). Distilling Information Sources and Practices Across Disciplines: An X-Informatics Approach. Association for Interdisciplinary Studies Conference, 19-21 October 2017, Baltimore, MD.
- Keren Dali & Rich Gazan (2016). Changing it Back for the Better: A Case for Oral Exams in LIS. Association for Library & Information Science Education Annual Conference, 5-9 January 2016, Boston, MA.
- Rich Gazan (2014). Visualizing Implicit Interdisciplinary Connections in NASA Astrobiology Research. Science of Team Science (SciTS 2014), 6-8 August 2014, Austin, TX.

- Rich Gazan (2011). Astrobiology Through the Lens of Social Q&A. American Society for Information Science & Technology Annual Meeting (ASIST '11), 9-13 October 2011, New Orleans, LA.
- Rich Gazan (2010). AIRFrame: Integrating Diverse Digital Collections in Astrobiology. ACM/IEEE Joint Conference on Digital Libraries, 21-25 June 2010, Gold Coast, Queensland, Australia.
- Rich Gazan (2009). When Wrong is Right: Intentionally Bad Answers in a Social Q&A Community. American Society for Information Science & Technology Annual Meeting, 6-11 November 2009, Vancouver, BC.
- Rich Gazan (2009). Dimensions of Trust in Social Reference. American Society for Information Science & Technology Annual Meeting, 6-11 November 2009, Vancouver, BC.
- Rich Gazan (2007). Social Computing as Co-created Experience. American Society for Information Science & Technology Annual Meeting, 21-24 October 2007, Milwaukee, WI.
- Rich Gazan (2007). Technologies of Forgetting and Exclusion: Case Studies in the Social Benefits of Forgetting. Society for Social Studies of Science Annual Meeting, 11-13 October 2007, Montreal, QC.
- Rich Gazan (2006). Beyond Trust: Becoming a Critical Information Consumer. School of Communication Summit, 1-3 March 2006, Denver, CO.
- Rich Gazan (2004). Creating Hybrid Knowledge: A Role for the Professional Integrationist. Association for Library & Information Science Education Annual Conference, 6-9 January 2004, San Diego, CA.
- Rich Gazan, Gregory H. Leazer, Christine L. Borgman, Anne J. Gilliland-Swetland, Laura Smart, Dan Ancona, Rachel Michael Nilsson (2003). Use Scenarios in the Development of the Alexandria Digital Earth Prototype. American Society for Information Science & Technology Annual Meeting, 19-22 October 2003, Long Beach, CA.
- Rich Gazan (2002). Creating Connections in Multidisciplinary Problem-Focused Research. Society for Social Studies of Science Annual Meeting, 7-10 November 2002, Milwaukee, WI.

Refereed book chapters

- Rich Gazan (2007). Understanding the Rogue User. In: Diane Nahl and Dania Bilal, eds. *Information & Emotion: The Emergent Affective Paradigm in Information Behavior Research and Theory*. Medford, New Jersey: Information Today, 177-185.
- Rich Gazan (2007). Library Management Education and Reality: A Clearer Connection. In Edward D. Garten, Delmus E. Williams and James M. Nyce, eds. *Advances in Library Administration & Organization*, vol. 24. JAI Press, Greenwich, CT, 237-254.

Book reviews

- Rich Gazan (2009). Fundamentals of Information Studies: Understanding Information and Its Environment, 2nd ed., by June Lester and Wallace C. Koehler, New York: Neal Schuman. *Journal of the American Society for Information Science & Technology* 60(2), 429.
- Rich Gazan (2007). Understanding and Communicating Social Informatics: A Framework for Studying and Teaching the Human Contexts of Information and Communication Technologies, by Rob Kling, Howard Rosenbaum and Steve Sawyer, Medford, NJ: Information Today. *Journal of the American Society for Information Science & Technology* 58(1), 151-152.

Invited talks (selected)

- An Astrobiological Perspective on Threats to Humanity, Pilina Ao Living Links series, College of Natural Sciences, University of Hawai'i at Mānoa, 23 June 2021.
- Astrobiology Publication Signatures and Term Migration. NASA Astrobiology Institute Executive Council meeting, NASA Ames Research Center, 18 March 2016.
- Astrobiology and Answerbag: When Research Threads Collide. UCLA Information Studies Colloquium, 3 March 2016.
- Who Owns the Story? Digital Preservation Practices and Challenges in Interdisciplinary Science. Ho'okele Na'auao: A Hawaiian Librarianship Symposium. Hawai'inuiākea School of Hawaiian Knowledge, 23 October 2014.
- The Threat from Technology. HawaiiCon, 12-14 September 2014, Kohala Coast, HI.
- Interdisciplinary Research in the NASA Astrobiology Institute. NASA Astrobiology Institute Executive Council meeting, 24 February 2014, Seattle, WA.
- Application of Hawaiian Perspectives and Values in the UH LIS Program. Ho'okele Na'auao: A Hawaiian Librarianship Symposium. (Hawai'inuiākea School of Hawaiian Knowledge, 26 September 2013.
- Basic Database Searching. John A. Burns School of Medicine, University of Hawai'i, 23 July 2012.
- Do Librarians Do Science? Hawai'i-Pacific Chapter of the Special Libraries Association. University of Hawai'i, 17 October 2011.
- Astrobiology Integrative Research Framework (AIRFrame): Introduction and Current Projects. Computational Astrobiology Summer School, University of Hawai'i, 9 August 2011.
- How Interdisciplinary is Astrobiology? NASA Astrobiology Institute Winter School, University of Hawai'i, 3-17 January 2011.
- Water and Habitable Worlds; Astrobiology Integrative Research Framework (AIRFrame). NASA Astrobiology Institute (NAI) Team Overview Seminar, 22 April 2009.
- Integrating Diverse Domains of Investigation in Astrobiology. University of Hawai'i Institute for Astronomy, Astrobiology Seminar, 8 February 2009.
- Making Google Happy: The Evolution of an Online Question Answering Community. University of Hawai'i Department of Information & Computer Sciences, 27 June 2006, Honolulu, HI.
- Creating Hybrid Knowledge. University of British Columbia School of Library, Archival and Information Studies, 9 March 2004, Vancouver, BC.
- Hybrid Knowledge: Concepts and Applications. University of Michigan School of Information, 4 February 2004, Ann Arbor, MI.
- Creating Connections in Multidisciplinary Problem-Focused Research: A Role for Information Studies? UCLA Department of Information Studies, 31 Oct 2002, Los Angeles, CA.

Awards and Honors

- Nominee, Peter V. Garrod Distinguished Graduate Mentoring Award (2025, 2018, 2016).
- Nominee, Excellence in Teaching Award (2024, 2021, 2018, 2017, 2015).
- Contributor, American Society for Information Science and Technology (ASIST) SIG Publication of the Year Award. Chapter in Diane Nahl and Dania Bilal, eds. (2008). *Information & Emotion: The Emergent Affective Paradigm in Information Behavior Research and Theory*. Medford, NJ: Information Today.

Teaching

University of Hawai'i at Mānoa

- CIS 720: Interdisciplinary PhD Seminar in Communication & Information Sciences (F26, S26, S19, S15, F14, S14, F13, S13, F12, S12, F11)
- LIS 691/692: Masters Seminar (F26, S26, F25, F24, S23, S22, F20)
- CIS 702: Communication and Information Technologies PhD Seminar (F25)
- LIS 672: Technology for Libraries and Information Centers (S25; mid-semester)
- LIS 601: Introduction to Reference and Information Services (F24, F23, F22, S21)
- LIS 661/CIS 702: Informatics/Communication and Information Technologies PhD Seminar (F23, F21, F19, F17)
- ICS 669/ICS 691: Social Computing (S21, F19, S18, S13, S11, S09)
- LIS 694: Visions of the Library (F20, F16)
- LIS 602: Resource Discovery (S20, S19)
- LIS 650: Management of Libraries and Information Centers (S17, F15, F14, F13, F12, F08, F07, Su07, Su06, Su04)
- LIS 694: Visions of the Library (F16)
- ICS 691/CIS 704: Special Topics: Interdisciplinary Informatics (S14)
- LIS 663: Database Searching (Su13, F11, S11, F10, S10, F09, S09)
- ICS 491: Special Topics: The Social Information Infrastructure (S12)
- ICS 101: Tools for the Information Age (F10)
- ICS 686/ICS 691: Digital Video Information (S10, S08)
- ICS 210: Information Systems and Society (F09, F08)
- LIS 610: Introduction to Library and Information Science (Su05)

Independent study courses (number of students each semester if more than one)

- CIS 699: Directed Reading and/or Research (S26 (6), F24 (2), S24 (2), F23 (3), S23 (7), F22 (2), S22 (3), F21, S21, F20 (2), S20 (4), F19, S19 (2), F18, S18 (3), F17 (2), S17 (5), F16 (7), F15 (7), S15 (8), F14 (4), S14 (5), F13 (5), Su13, S13 (2), F12 (2), S12 (3), F11 (2))
- CIS 799: Directed Reading and/or Research (F18, S17)
- CIS 800: Dissertation Research (S24 (2), F23 (3), S23 (2), F22 (2), S22 (2), F21 (3), S21 (2), F20 (2), S20 (3), F19 (4), S19 (2), F18 (2), F17, S17, F16, Su15, F15 (2), S15 (3), F14 (2))
- LIS 699: Directed Reading and/or Research (S26 (2), F25 (3), Su25, S25, F23, Su23, S22 (4), F21, Su21, F20, F19, S19 (2), F18 (2), Su18, S18, Su17, S17, Su15 (4), S14, Su13, F13, S13, F12 (3), S12, F11, S11, S10, S09 (2), S08)
- LIS 700: Thesis Research (Su25, S25, F24, Su18, S17, Su16, S15, F14, F13, S13, Su12)

Dissertation/Thesis graduates

Maggie Pulver, PhD CIS 2026. Using Community Based Participatory Research, Actor-Network Theory, and Social Network Analysis to Explore Agency and Engagement Around Kaho'olawe in the Networked Publics of Instagram.

Bob Everson, PhD CIS 2026. Coping with AI in the Workplace: Exploring Employee Attitudes and Behaviors in the Future of Work.

- Andrea Rivera, PhD Business Administration 2026. Beyond the AI Race: Navigating Ethical Design Decisions and Deciphering the Complex Calculus of AI Adoption.
- Kevin Houck, MLISc LIS 2025 (chair). SIERA-ex (Single-Island Endemic Representativeness Analysis for ex situ Collections): A Kaua'i-based Plant Conservation Model.
- Sajja Koirala, PhD CIS 2025. What Needs to be Heard: The Roles of Audio Description in Preparing Blind or Low Vision People for Visits to Public Attractions.
- David Stevens, PhD CIS 2025. Cybersecurity Internship Impacts on Participant Professional Development and Employment: A Case Study.
- Robert Parke, MA COM 2025. Measuring Algorithmic Literacy and Internet Skills in Hawai'i Resident Internet Users.
- Yiting Wang, PhD CIS 2024. Multimodal Analysis: The Performativity of Short-Form Videos and Their Affordances.
- Kauwela Valeho-Novikoff, PhD CIS 2024 (chair). Aloha 'Āina in the Library and Information Science Program: Understanding and Being a Hawaiian Place of Learning.
- Yinan Sun, PhD CIS 2024. Exploring Cultural Affordances on WeChat.
- Joel Wilf, PhD CIS 2024. Technically Utopia: Technology and Control in Utopian Fiction.
- Stanislava Gardasevic, PhD CIS 2024 (chair). Designing Usable Knowledge Graphs: The Case of an Interdisciplinary PhD Program.
- Anis Hamidati, PhD CIS 2023 (chair). Top-Down Approach, Bottom-Up Solution: Overcoming Perceived Challenges of an Indonesian E-Government-Based Scholarship Program.
- Kavon Hooshiar, PhD Linguistics 2023. Facilitating Language Documentation Through Incremental Development of Digital Archive Infrastructure.
- Jennifer Beamer, PhD CIS 2021 (chair). Examining Open Access Information Infrastructures: A Socio-Technical Exploration of Institutional Repository Models In Japan and the United States.
- Terence Rose, PhD CIS 2021. The Design, Development, and Deployment of The National Library Service's Digital Talking Book Program as a Socio-Technical Process.
- Julie Motooka, PhD CIS 2020 (chair). Mindful Serendipity: A Model of Information Search Behavior & Strategies in Producing Serendipitous Outcomes.
- Taunalei Wolfgramm, PhD CIS 2019 (chair). Bridging Formal and Informal Roles in Workgroups: Moving Beyond Followership Towards Supportership, A Case Study.
- Christina Higa, PhD CIS 2019. Creating Community Centered Health Care: Leveraging Friend and Family ('Ohana) Support and Information Technology in Chronic Disease Management.
- Philip Jordan, PhD CIS 2019. A Meta-Study and Content Analysis of Science Fiction in Computer Science Research.
- Wiebke Reile, PhD CIS, 2019. Activist Organizations and Strategic Utilization of Information and Communication Technologies: An Exploration of CODEPINK: Women for Peace.
- Kay Hamada, PhD CIS, 2019 (chair). A Study of Factors Impacting Student Use and Non-Use of Advising.
- Kelsea Kanohokuahiwi Hosoda, PhD CIS, 2019. Hawaiian Morphemes: Identification, Usage and Application in Information Retrieval.
- Laila Brown, MLISc LIS 2019. Enacting Critical Feminist Librarianship: Examining LIS Book Clubs as a Means of Collaborative Inquiry and Professional Value Formation.
- Holiday Vega, MLISc LIS 2019. Public Libraries and Homelessness: Connecting Vulnerable Patrons to Community Resources.
- Weranuj Ariyasriwatana, PhD CIS, 2018. Healthy Deliciousness: Discovering the Secret to Healthy Eating via Social Media.
- Ashiyah Rahmani-Shirazi, PhD CIS, 2018. Gender Praxis: Rural Fiji Radio and Mobile Devices.

- Benny Bornfeld, PhD Information & Knowledge Management, 2018 (external reviewer, University of Haifa, Israel). Sustaining and Thriving Community Question-Answering Services.
- Jonathan Young, PhD CIS, 2017 (chair). Interdisciplinarity in Translational Medicine: A Bibliometric Case Study.
- Amy Trimble, MLISc LIS, 2017 (chair). Exploring Personal Connections in a Digital Reading Environment.
- Misa Maruyama, PhD CIS, 2016. "Social Watching" to Learn About and Discuss a Civic Issue: How Receiving Positive Social Media Feedback While Watching a Broadcast Instills a Sense of Community.
- Shavonn Matsuda, MLISc LIS, 2015 (chair). Toward a Hawaiian Knowledge Organization System.
- Michelle Ibanez, PhD CIS, 2015 (chair). Virtual Red Light Districts: Detecting Covert Networks and Sex Trafficking Circuits in the U.S.
- Mike Gowanlock, PhD ICS, 2015. In-Memory Distance Threshold Searches on Moving Object Trajectories.
- Kaveh Abhari, PhD CIS, 2014. Modeling Actor Behavior in Collaborative Innovation Network: The Case of Social (New) Product Development.
- Ruobing Chi, PhD CIS, 2014. From a Typological to Network Understanding of Acculturation.
- Keone Hiraide, MS ICS, 2014. Kukini: A Digital Records File Transfer Tool for the Hawaii State Digital Archives.
- Nicolita Garces, MLISc LIS, 2013 (chair). Meeting the Information Needs of Students in the Ilokano Language and Literature Program: Assessing Hamilton Library's Philippine Collection at the University of Hawai'i-Mānoa.
- Sal Aurigemma, PhD CIS, 2013. From the Weakest Link to the Best Defense: Exploring the Factors that Affect Employee Intention to Comply with Information Security Policies.
- Viiil Lid, PhD CIS, 2013. Investigating the Evolution of Key Member Roles in Socio-Technical Networks: Introducing the Composite Role Framework.
- Richard Medina, PhD ICS, 2013. Turns, Sequences, and Inscriptions: Investigating Technology Mediated Representational Practice in a Semiotic-Rich Online Environment.
- Blanca Polo, PhD CIS, 2013. The Virtual Critical Studio: Implementing Studio-Based Learning Techniques in an Online Introductory Programming Course to Address Common Programming Errors and Misconceptions.
- Sarah Vornholt, MLISc LIS, 2013 (chair). Visualizing the Article: An Exploratory Study of Undergraduates' Educational Reactions to Images in Scholarly Articles.
- Amit Rechavi, PhD Business Administration, 2013 (external reviewer, University of Haifa, Israel). Concealed Networks in Q&A Sites: Topological and Social Parameters and Growth of Huge Online Q&A Sites.
- Lisa Miller, MS ICS, 2012. Information Theoretic Clustering of Astrobiology Documents.
- Michael-Brian Ogawa, MLISc LIS, 2012. The Role of School Librarians in Establishing and Facilitating Professional Learning Communities.
- Kar-Hai Chu, PhD CIS, 2012. Exploring How Technology Mediates the Types of Relationships Formed in Sociotechnical Systems.
- David Nickles, PhD ICS, 2010. Informing Complex Interventions in Technology-Rich Teaching Ecologies: A Study of Structured Lecture Podcasting to Facilitate Active Learning.

University of Denver Library & Information Science Program

- Information Seeking Behavior (S07)
- Information Access & Retrieval (W07)
- Visions of the Library (W07)

- The Information Environment (F05, S06, F06)
- Understanding the Information User (W06, F06)
- Management of Information Organizations (Su06)

UCLA Department of Information Studies

- Development of Cultural Information Sources Using Digital Multimedia (S05)
- Human-Computer Interaction (W05)
- Directed Individual Research (W05)
- Indexing and Thesaurus Construction (F04)
- Information Retrieval Systems: Structures and Algorithms (S04)

Workshops

- Principles of Controlled Vocabulary and Thesaurus Design, an ALCTS/Library of Congress Workshop (2-3 May 06)
- Dialog file selection and evaluation (UCLA; S01)
- Web search engine evaluation (UCLA; F00)
- “What’s All This About XML?” (UCLA; S00)

Service

Reviewer for:

- National Science Foundation; Science, Technology and Society Program
- National Science Foundation; Office of Cyberinfrastructure, Strategic Technologies for Cyberinfrastructure
- ACM Conference on Human Factors in Computing Systems (CHI)
- ACM Conference on Computer Supported Cooperative Work and Social Computing (CSCW)
- ACM iConference
- ACM Australasian Computer-Human Interaction Conference (OZCHI)
- Americas’ Conference on Information Systems (AMCIS)
- Association for Information Science & Technology Annual Meeting (ASIS&T)
- Encyclopedia of Library & Information Science
- Hawai’i International Conference on System Sciences (HICSS)
- IEEE Transactions on Services Computing
- Information Processing & Management
- Journal of the Association for Information Science & Technology
- Journal of Academic Librarianship
- Journal of Computer-Mediated Communication
- Journal of Digital Information
- Journal of Documentation
- Journal of Education for Library & Information Science
- Journal of Information Science
- Library Trends
- New Review of Hypermedia and Multimedia
- Social Sciences
- Springer Computer Science

Advisory boards

- Hui 'Ekolu: A Public Librarian Professional and Cultural Development Program in Hawai'i, a research project funded by the Institute of Museum and Library Services (2018-21)
- Hawai'i Exemplary State Foundation (2015-present)
- Encyclopedia of Library & Information Science (2012-present)
- Cyber Synergy, a research project funded by the Institute of Museum and Library Services (2012-15)
- Collaborative Digitization Program (now Lyrasis) (2005-07)
- Answerbag (2004-06)

Library of Congress, Continuing Education Implementation Group

- Developed (2004-06) and taught (2-3 May 2006) Principles of Controlled Vocabulary and Thesaurus Design, a Cataloging for the 21st Century workshop sponsored by the Association for Library Collections & Technical Services and the Library of Congress

University of Hawai'i at Mānoa

- Chair, Tenure and Promotion Review Committee (2024-25)
- Chair, Graduate Faculty Responsibilities Task Force (2017-23)
- Internal Review Committee, EPSCoR Track II (2016)
- Graduate Council (2012-15)
- Workshop Presenter, New Graduate Student Orientation (2015)
- Graduate Academic Grievance Committee (2015)
- Tenure and Promotion Review Committee, College of Natural Sciences (2013-2022)
- Tenure and Promotion Review Committee, College of Social Sciences (2012-present)

School of Communication & Information

- Council of Program Directors (2022-25)
- AI Literacy Working Group (2024-25)
- School Design Team/Working Group (2020-22)
- APT Selection Committee (2025)

Library & Information Science Program

- Chair, Curriculum Committee (F25-present)
- Director/Graduate Chair (Su22-F25)
- Chair (S15-S19, F20-Su22)
- Chair, Working Committee on Accreditation (S14-F15, F20-F23)
- Chair, Assessment Committee (F14-F25)
- Chair, Faculty Search Committee (F13-S18; F22-S25)
- BAM (Bachelors and Masters) Coordinator, ICS BA/MLISc (S19-present)
- LIS Space Committee (F24-S25)
- LIS Admissions Committee (F22-present)

- SLA Student Chapter advisor (F14-S21)
- ASIS&T Student Chapter co-advisor (F07-F14)

Department of Information & Computer Sciences

- ICS Assessment Committee (F09-F11)
- ICS Curriculum Committee (F07-S08)
- Faculty sponsor, Google Online Marketing Challenge (S09-S13)
- Faculty sponsor, Research Experiences for Undergraduates (Su10)
- Presenter, The Manoa Experience campus-wide open house (F08)

Interdisciplinary PhD Program in Communication & Information Sciences

- Executive Board (2011-19, 2020-present)
- Chair, Community Engagement Exam Committee (2021-present)
- Social Informatics Exam Committee (2010-present)
- Admissions Committee (2008-present)
- Information Policy & Planning Exam Committee (2007-present)
- Chair, Information Systems & Services Exam Committee (2016-21)
- Human-Computer Interaction Exam Committee (2008-2010)

University of Denver College of Education

- ASIS&T Student Chapter advisor, 2006-07
- Educational technology needs assessment, 2006-07
- Faculty Courseware Advisory Board, University of Denver, 2006-07
- Internship advisor, Answerbag, 2005-12
- Independent study advisor, Long-Term Digital Preservation, 2007
- Independent study advisor, Information Needs of Denver GLBTI community, 2007
- LIS curriculum review, 2005-07
- Research & Scholarship Committee, 2006-07
- University of Denver / University of Hawai'i LIS student exchange program, 2006-12
- Appointment, Promotion & Tenure Committee, 2005-06

Library of Congress, Continuing Education Implementation Group

- Principles of Controlled Vocabulary and Thesaurus Design workshop, 2006

UCLA Department of Information Studies

- Internship advisor, Answerbag, 2005
- Independent study advisor, Taxonomy of Nonprofit Management, 2004
- Doctoral Program Committee, 2000-01, 2002-03
- Instructional Services Committee, 2000-02
- Research and planning for undergraduate Information Studies program, 2001-02